



COMMISSIONER
Jon Weizenbaum

January 12, 2015

To: Assisted Living Facilities (ALFs)
Intermediate Care Facilities for Individuals with an Intellectual Disability or
Related Conditions (ICF/IIDs)
In-Patient Hospice Facilities
Nursing Facilities (NFs)

Subject: Provider Letter No. 15-04 – Discontinuation of the Facility Inventory, Vacancy
and Evacuation Status System

This letter is being issued to inform providers that as of November 30, 2014, the Facility Inventory, Vacancy and Evacuation Status (FIVES) system has been discontinued. Additionally, this letter informs providers that a new emergency management coordination resource (the [EMResource](#)) is now available.

As technology continues to improve, and DADS continues its efforts to assist healthcare facilities in emergency preparedness and emergency response, new developments have vastly improved the healthcare emergency landscape. One of these developments is the EMResource, a web-based solution from Intermedix. The EMResource is a system that is used statewide for tracking available hospital beds, hospital and Emergency Medical Services resources, and other emergency response data. Users can access the EMResource from multiple sources such as computers, smartphones, iPads or tablets.

While DADS does not maintain the EMResource, DADS has worked with Intermedix, the Department of State Health Services and the Texas Hospital Preparedness Program (TX HPP) regional lead agencies to configure the EMResource for ALFs, ICF/IIDs, In-patient Hospice facilities, and NFs. DADS strongly encourages these service providers to participate in the EMResource, as participation will incorporate non-hospital healthcare providers into the Texas Healthcare Coalition (HCC) and enhance local emergency response efforts.

Current status information for all Texas licensed hospitals and dialysis facilities is already available in the EMResource and the EMResource is now available for use by ALFs, ICF/IIDs, In-patient Hospice facilities, and NFs.

Facilities should note that they must establish a user account before they can log into the [EMResource](#). The TX HPP regional lead agency in your area will coordinate all user accounts and the EMResource training. This letter includes a map of the 22 statewide trauma service area regions to assist in identifying the HPP lead agency in your area (see below).

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Facilities should contact their closest TX HPP regional lead agency as soon as possible to obtain a user account at the following listing: [TX HPP HCC Points of Contact](#). Facilities will need to provide their facility name, address, phone number, and email address when requesting access to the [EMResource](#).

If you have questions regarding the content of this letter, please contact a policy specialist in the Policy, Rules and Curriculum Development section at 512-438-3161.

Sincerely,

[signature on file]

Mary T. Henderson
Associate Commissioner
Regulatory Services

MTH:cg

Attachments

Texas Hospital Preparedness Program

Trauma Service Area	A	B
Name	Panhandle RAC	Panhandle RAC
Address	6707 Wolflin, Suite 100	6707 Wolflin, Suite 100
City, State, Zip	Amarillo, TX 79106	Amarillo, TX 79106
Phone Number	806-322-1290	806-322-1290
Emergency Phone	806-231-7127	806-231-7127
Fax Number	806-322-1292	806-322-1292
Contract Mail Address	same as above	same as above
City, State, Zip		
Website	www.panhandlerac.com	www.panhandlerac.com
HPP POC 1	Derek Vaughan	Derek Vaughan
Phone Number	(806) 322-1290	(806) 322-1290
Fax Number	(806) 322-1292	(806) 322-1292
Email	derek.vaughan@panhandlerac.com	derek.vaughan@panhandlerac.com
HPP POC 2	PJ Lemons	PJ Lemons
Phone Number	806-322-1290	806-322-1290
Fax Number	806-322-1292	806-322-1292
Email	pj.lemons@panhandlerac.com	pj.lemons@panhandlerac.com

Texas Hospital Preparedness Program

Trauma Service Area	C	D	E
Name	Hospital Preparedness Council of North Texas	Hospital Preparedness Council of North Texas	North Central Texas Trauma RAC
Address	PO Box 1112	PO Box 1112	600 Six Flags Drive, Ste 160
City, State, Zip	Electra, TX 76360	Electra, TX 76360	Arlington, TX 76011
Phone Number	940-235-9145	940-235-9145	817-608-0390
Emergency Phone	n/a	n/a	817/607-7020
Fax Number	(940) 696-5786	(940) 696-5786	817-608-0399
Contract Mail Address	same as above	same as above	same as above
City, State, Zip			
Website	www.hpcntx.com	www.hpcntx.com	www.ncttrac.org
HPP POC 1	Terry Stagg	Terry Stagg	Rick Antonisse - Exec Dir
Phone Number	(940) 235-9145 Cell	(940) 235-9145 Cell	817-607-7001
Fax Number	(940) 696-5786	(940) 696-5786	817-608-0399
Email	tstagg@hpcntx.com	tstagg@hpcntx.com	rantonisse@ncttrac.org
HPP POC 2	Brady Ford,	Brady Ford,	Hank Hufham - HPP Mgr
Phone Number	325-725-7601	325-725-7601	817-607-7002
Fax Number			817-805-1974 cell
Email	bford@hpcntx.com	bford@hpcntx.com	hhufham@ncttrac.org

Texas Hospital Preparedness Program

Trauma Service Area	F	G	H
Name	Northeast Texas RAC	Piney Woods RAC	Southeast Texas RAC
Address	4090 Summerhill Square	100 E. Ferguson, Suite 708	1111 North Loop West, Suite 160
City, State, Zip	Texarkana, TX 75503	Tyler, TX 75702	Houston, Texas 77008
Phone Number	903-255-0282	(903) 593-4722	281-822-4444
Emergency Phone	903-314-1051	(903) 258-5377	713-884-4408
Fax Number	903-255-0283	(903) 593-5092	281-822-4668
Contract Mail Address	same as above	same as above	same as above
City, State, Zip			
Website	www.netrac.org	www.RAC-G.org	www.setrac.org
HPP POC 1	Shae Watson	Loretta Kuhn 903-258-5377	Lori Upton
Phone Number	(903) 255-0282	(903) 593-4722	281-822-4441
Fax Number	903-255-0283	(903) 593-5092	281-793-7659 (Cell)
Email	shae.watson@netrac.org	Loretta@RAC-G.org	Lori.Upton@setrac.org
HPP POC 2	Mark Mallory - HPG Chair	Chris Bland	Darrell Pile - CEO
Phone Number	(903) 577-6362	(903) 315-5163	281-822 4460
Fax Number	(903) 572-0031	(903) 315-2614	281-822-4668
Email	Mark.Mallory@titusregional.com	cbland@gsmc.org	Darrell.Pile@setrac.org

Texas Hospital Preparedness Program

Trauma Service Area	I	J	K
Name	Far West Texas & Southern New Mexico (DBA BorderRAC)	Far West Texas & Southern New Mexico (DBA BorderRAC)	Concho Valley RAC
Address	200 N. Kansas	200 N. Kansas	P.O. Box 60125
City, State, Zip	El Paso, TX 79901	El Paso, TX 79901	San Angelo, Texas 76906
Phone Number	(915) 838-3200	(915) 838-3200	325-659-7198
Emergency Phone	915-588-6241	915-588-6241	325-456-2370
Fax Number	(915) 838-3207	(915) 838-3207	325-659-7107
Contract Mail Address	same as above	same as above	P.O. Box 60125
City, State, Zip			San Angelo, Texas 76906
Website	www.borderrac.org	www.borderrac.org	www.cvrac.org
HPP POC 1	Wanda Helgesen	Wanda Helgesen	Danny Updike
Phone Number	(915) 838-3202	(915) 838-3202	325-456-2370
Fax Number	(915) 838-3207	(915) 838-3207	325-659-7107
Email	wanda@borderrac.org	wanda@borderrac.org	coordinator@cvrac.org
HPP POC 2	Erica Guerrero	Amanda Everett	Melissa Melton
Phone Number	915-838-3204	(432) 413-7978	325-657-8372
Fax Number	915-838-3207	915-838-3207	325-481-8401
Email	erica@borderrac.org	amanda@borderrac.org	melissamelton@shannonhealth.org

Texas Hospital Preparedness Program

Trauma Service Area	L	M	N
Name	Heart of Texas RAC	Heart of Texas RAC	Heart of Texas RAC
Address	3000 Herring Avenue	3000 Herring Avenue	3000 Herring Avenue
City, State, Zip	Waco, TX 76708	Waco, TX 76708	Waco, TX 76708
Phone Number	(254) 202-8740	(254) 202-8740	(254) 202-8740
Emergency Phone	254.855.2188 (Christine's cell)	254.855.2188 (Christine's cell)	254.855.2188 (Christine's cell)
Fax Number	(254) 202-8749	(254) 202-8749	(254) 202-8749
Contract Mail Address	same as above	same as above	same as above
City, State, Zip			
Website	www.hotrac.org	www.hotrac.org	www.hotrac.org
HPP POC 1	Christine Reeves	Christine Reeves	Christine Reeves
Phone Number	(254) 202-8740	(254) 202-8740	(254) 202-8740
Fax Number	254-202-8749	254-202-8749	254-202-8749
Email	creeves@heartoftexasrac.org	creeves@heartoftexasrac.org	creeves@heartoftexasrac.org
HPP POC 2	Joy Worsdale	Katrina Gilley-Hall	Gary Clouse
Phone Number	254-913-3136	254-202-8745	979-595-2800 ext 2078
Fax Number	254-770-2382	254-202-8749	979-595-2810
Email	Lplanner@hotrac.org	mplanner@hotrac.org	gclouse@hotrac.org

Texas Hospital Preparedness Program

Trauma Service Area	O	P
Name	Capital Area Trauma RAC	Southwest Texas RAC
Address	4100 Ed Bluestein Blvd - Suite 200	7500 Highway 90 West, Suite 200
City, State, Zip	Austin, TX 78721	San Antonio, TX 78227-4023
Phone Number	512 926-6184	(210) 233-5850
Emergency Phone	512 466-5626 (Dave's cell)	210-233-5815
Fax Number	512 926-2777	(210) 233-5851
Contract Mail Address	same as above	same as above
City, State, Zip		
Website	www.catrac.org	www.strac.org
HPP POC 1	Dave Reimer	Nico Ramirez
Phone Number	512 466-5626 (cell)	210-233-5831
Fax Number	512 926-2777	(210) 233-5851
Email	executivedirector@catrac.org	nico.ramirez@strac.org
HPP POC 2	Robin Wiatrek	Eric Epley / Monica Phillips
Phone Number	512 965-5907 (cell)	(210) 233-5830 / 336-5839
Fax Number	512 926-2777	(210) 233-5851
Email	empcoord@catrac.org	eric.epley@strac.org / monica.phillips@strac.org

Texas Hospital Preparedness Program

Trauma Service Area	Q	R
Name	Southeast Texas RAC	Southeast Texas RAC
Address	1111 North Loop West, Suite 160	1111 North Loop West, Suite 160
City, State, Zip	Houston, Texas 77008	Houston, Texas 77008
Phone Number	281-822-4444	281-822-4444
Emergency Phone	713-884-4408	713-884-4408
Fax Number	281-822-4668	281-822-4668
Contract Mail Address	same as above	same as above
City, State, Zip		
Website	www.setrac.org	www.setrac.org
HPP POC 1	Lori Upton	Lori Upton
Phone Number	281-822-4441	281-822-4441
Fax Number	281-793-7659 (Cell)	281-793-7659 (Cell)
Email	Lori.Upton@setrac.org	Lori.Upton@setrac.org
HPP POC 2	Darrell Pile - CEO	Darrell Pile - CEO
Phone Number	281-822 4460	281-822 4460
Fax Number	281-822-4668	281-822-4668
Email	Darrell.Pile@setrac.org	Darrell.Pile@setrac.org

Texas Hospital Preparedness Program

Trauma Service Area	S	T
Name	Southwest Texas RAC	City of Laredo
Address	7500 Highway 90 West, Suite 200	2600 Cedar Ave
City, State, Zip	San Antonio, TX 78227-4023	Laredo, TX 78044-2337
Phone Number	(210) 233-5850	956-795-4900
Emergency Phone	210-233-5815	956-763-3758
Fax Number	(210) 233-5851	956-726-2632
Contract Mail Address	same as above	PO Box 2337 Laredo, TX 78044-2337
City, State, Zip		
Website	www.strac.org	www.cityoflaredo.com/health/healthindex.htm
HPP POC 1	Nico Ramirez	Nathan Rubio
Phone Number	210-233-5831	956-635-9220
Fax Number	(210) 233-5851	956-795-4953
Email	nico.ramirez@strac.org	nrubio@ci.laredo.tx.us
HPP POC 2	Eric Epley / Monica Phillips	Luis Cerda
Phone Number	(210) 233-5830 / 336-5839	(956) 635-9207
Fax Number	(210) 233-5851	(956) 795-4953
Email	eric.epley@strac.org / monica.phillips@strac.org	lcerda@ci.laredo.tx.us

Texas Hospital Preparedness Program

Trauma Service Area	U	V	
Name	Coastal Bend Regional Advisory Council	Cameron County Department of Health and Human Services	
Address	1201 Laguna Shores	1390 W Expressway 83	
City, State, Zip	Corpus Christi, TX 78418	San Benito, TX 78586	
Phone Number	361-939-7177	956-247-3685	
Emergency Phone	361-696-5224 cellular	956-535-2740	
Fax Number	361-939-7117	956-361-8261	
Contract Mail Address	P.O. Box 18460 Corpus Christi, TX 78480	1390 W Expressway 83	
City, State, Zip		San Benito, TX. 78586	
Website	www.cbrac.org	www.co.cameron.tx.us/health/	
HPP POC 1	Hilary Watt (cell 361-696-5224)	Fidel J. Calvillo(956-535-2740 cell)	
Phone Number	Exec Director	956-247-3632/866-326-3397	
Fax Number	361-939-7177	866-326-3316	
Email	Hilary@cbrac.org	fidel.calvillo@cameroncountyhealth.org	
HPP POC 2	Joe Schuman	Maricela Cardoza (956-456-5382)	
Phone Number	361-739-0300	956-247-3632/866-326-3397	
Fax Number		866-326-3316	
Email	joe.schumann@dchstx.org	mcardoza@cameroncountyhealth.org	

