Commissioner, Jon Weizenbaum

Associate Commissioner, Kristi Jordan
- Center for Consumer and External Affairs, Allison Lowery, Director
  - Stakeholder Relations, Vacant
  - Government Relations, Cindy Nottingham
  - Communications Office, Jeff Peck
  - Media Relations, Cecilia Cavuto
  - Volunteer and Community Engagement, Vacant
- State Long-term Care Ombudsman, Patty Ducayet

Deputy Commissioner, Chris Adams
- Center for Policy and Innovation, Donna Jessee, Director
  - Quality Monitoring Program, Michelle Dionne-Vahalik
  - Quality Reporting and Research, Michelle Martin
  - Rules Coordinator, Corliss Powell
  - Program Innovation and Grants, Donnie Wilson
  - Clinical Innovation, Lisa Glenn, M.D.
  - LTSS Policy, Dana Williamson
- Senior Policy Advisor, Penny Larkin
- Senior Policy Advisor, Tara Olah

Chief Operating Officer, Lynn Blackmore
- Consumer Rights and Services, Shareen Addison, Director
  - Consumer Rights/Surrogate Decision Making, Barby Bowles
  - Complaint Intake, Claudia DeLaRosa
  - Complaint Intake, Kara Whiddon
  - Professional Review, Kristi Dudley
- Information Technology, Heather Hall, Director
  - Deputy IRM/Project Management, Jodi Ashlock
  - Applications Management, Rob Brown
  - Business Operations, Vacant
  - Infrastructure Operations, Chris L. Bunton
  - Information Security, Shenny Sheth
- Contract Oversight and Support, Kathie Carleton-Morales, Director
  - Contract Review and Technical Assistance, Shelly Swisher
  - Contract Sanctions Review, Lena Brown-Owens
  - Client Trust Fund, Sandy Moore
- Executive and Staff Operations, Glen Bason, Director
  - Administrative Management Services, Amy Tippie
  - Educational Services, Diana Conces
  - Support Services Coordination, Keith Romel
Legal Services, Lawrence Hornsby, General Counsel
- Enforcement Services, Ryan Bane
- Administrative Services, Shelley Janda
- Litigation Services, Marianne Reat
- Policy and Rules, Nancy Porter

Chief Financial Officer, David Cook
- Budget, Vacant
- Accounting, Paula Reed
- Provider Claims, Mine Epps

Assistant Commissioner Access and Intake, Elisa Garza
- Area Agencies on Aging, Sue Fielder, Director
  - Local Procedure Development and Support, Heather Blackwell
  - Contract Accountability and Oversight, Lori Connor
- Community Services and Program Operations, Lisa Akers-Owens, Director
  - Hospice Policy and PACE Operations, Schnina Reed
  - Regional Support and Program Improvement, Evelyn Greenfield-Johnson
  - Curriculum Development, Richard Rees
  - Community Services Regions
- Local Authorities, Mark Blockus, Director
  - Local Procedure Development and Support, Stacy Lindsey
  - Contract Accountability and Oversight, Judy Southall
  - Performance Contracts, Misti Hair
  - PASRR, Geri Willems
- Strategic Operations and Grants, Wes Yeager, Director
  - Planning and Reporting, Vacant
  - Community Access and Grants, Patricia Bordie
  - Program Business Operations, Vacant
- Community Services Contracts, Bill Campbell, Director
  - Contracts, Terry Pierce
  - Contract Accountability and Oversight, Frank Plummer
- Utilization and Management Review, Cindy Kinneally, Director
  - NF Waivers/Community Services UR, Susan Peterson
  - Quality Assurance, Pam Stroman
  - IDD Waivers/Program Enrollment UR, Cheryl Craddock-Melchor
  - Hospice UR Unit, Lori Roberts
- Guardianship Services, Tim McGinnis, Director
  - Policy and Program Development, Barbara Scobey
  - Oversight and Community Support, Rosa Berumen
  - Regional Operations, Clifford Walker

Assistant Commissioner for State Supported Living Centers, Scott Schalchlin
- Operations, Eugenia Andrew
  - Programs, Sandy Ray
  - Facility Management, Gordon Raitt
  - Compliance, George Schock
• Quality Improvement, Amanda Klekar
• Pharmacy Services, OLA, Kenda Pittman
• Clinical Services Coordinators
• Operations Coordinator, Jane Purcell
• 12 Facilities

**Assistant Commissioner Regulatory Services, Mary Henderson**

• Survey Operations, Linda Lothringer, Director
  • Administration of Local Survey Operations
    ▪ Regional Offices
    ▪ Waiver Survey and Certification, Shannon Council
    ▪ Architectural Unit, Fred Worley
  • Compliance and Oversight, Paula McHenry
• Policy Rules and Curriculum Development, Calvin Green
  • NF and ICF/IID, Randy Rowly
  • ADC, ALF, HCSSA and LSC, Jennifer Morrison
• Enforcement, Susan Davis, Director
  • Provider Licensing Enforcement, Susan Diamond
  • Professional Credentialing Enforcement, Lynette Sanders
  • Survey and Certification Enforcement, Sue Anderson Mills
• Licensing and Credentialing, Cindy Bourland
  • Provider Licensure and Certification, Bobby Schmidt
  • NFA Licensing, Anne Trejo
  • Data/Records, Sandy Kearns